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Sam Brownback, Governor

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Dear Service Provider:

Thank you so much for your commitment to participate in KDOT's Performance Summits held in Manhattan and Wichita last month. Attendance was terrific, the engaged participation insightful and the discussion to work together as an industry inspiring.

As you know, we are poised to see a nearly 90% increase in our state aid from the Legislature through T-WORKS. This is extremely exciting and a testimony to the value we bring Kansas taxpayers. With this increase in state funding comes great responsibility. As we discussed at the Performance Summits, we must build transparent performance measurement systems that will clearly demonstrate to elected leaders and our customers that our increased state aid has provided state taxpayers a measurable return on investment.

To achieve exactly that objective we have built **TRACK** – Transportation for Regionally Accessible Communities in Kansas. This measurement tool will help all of us continue to find and make improvements to the essential services we provide. It will also provide a convincing communication tool that will demonstrate to them that we are using our increase in funding wisely.

A key idea that came out of the Performance Summits was forming a TRACK focus group. We have about 10 service providers that are going to be working closely with us over the coming months to ensure that the final framework of TRACK is collaborative and that your colleagues representing you in the focus groups can provide helpful feedback. We will get the final version of TRACK, the definitions and the supporting spreadsheets out to everyone in March.

As we discussed at the Summits, April 1 – June 30 is our quarter where we will all practice TRACK. July 1 – September 30, which is also the first quarter of the state fiscal year, will be the first quarter where we will be really getting the TRACK system up and running. So think of April 1 – June 30 as spring training, and on July 1 the new season begins!

With all of the great feedback we received from both summit meetings. We are reviewing all of your comments and concerns as we edit TRACK, TRACK definitions and examine KDOT policies and make adjustments to our path forward with this initiative.

In addition, as a result of your feedback we will offer a training session in the middle of May as each of you are calculating results from the month that will end April 30. At those sessions, you'll be able to ask lots of questions and we will work with you every step of the way through this first quarter of developing and testing TRACK.

Please visit our website <http://www.ksdot.org/burTransPlan/pubtrans/index.asp> where we have a list of frequently asked questions (FAQ) that will be helpful to you as we get this new performance measurement system up and running.

I was really excited to see the active participation in our Performance Summits, am equally excited that we are one of the few states in the nation actually increasing transit aid, and am so pleased that our industry is working together to demonstrate how well we can perform.

We value your continued input as we work through this year of “Learning Together”!

Sincerely,

Jim Perez
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State Public Transit Manager

Office of Public Transportation



***“Safety – Expand Service – Increase Customer Satisfaction – Improve Efficiency and Effectiveness –
Reduce Reliance on Local Taxpayer Dollars”***