

NEWS RELEASE

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KDOT provides alternate access to Travel Information

Users of the Kansas Department of Transportation's 511 Travel Information Web site who are having difficulty viewing state and regional maps can still obtain road condition information in other ways.

When KDOT released upgrades last month to its 511 travel information Web site, <http://511.ksdot.org>, the mapping support graphics were changed to Adobe SVG. Unfortunately, this change has caused users who are not using the Microsoft Internet Explorer browser to have difficulty accessing the site.

"While most users still have full access to the site, we regret the access problems this latest upgrade has caused for some users. KDOT is working to correct the problem as quickly as possible, however, it will take some time," said Mike Crow, KDOT spokesperson.

Users can get a text list of Driving Conditions that includes closed roads by going to KDOT's Internet site at www.ksdot.org and clicking on the link provided for a Driving Conditions List. For those users able to access the 511 Web site, but who cannot see the map, a link at the top of the page has been provided to get the Driving Conditions Report. Just follow the steps on the screen to get the report you want.

Some users on these browsers may be able to access the 511 Web site and use the static map view and other links on the site.

Travelers can also call KDOT's Kansas 511 phone system. Kansas 511 is available anytime by calling 5-1-1 from anywhere in Kansas or 1-866-511-KDOT (5368) from anywhere in the U.S. (or if calling 511 doesn't work from your phone).

Kansas 511, an automated computerized voice system, provides route-specific road conditions and closures, construction zone closures/detours and travel weather information for any Interstate, U.S. or state highway in Kansas or Nebraska. Road conditions are also reported for the Kansas Turnpike routes.

Users can also obtain a list of closed roads and driving conditions on the state highway system from a handheld mobile device, such as a Blackberry or Smartphone, by visiting <http://511mm.ksdot.org>.

“We appreciate people's patience, but want to assure travelers that we are committed to making reliable information available as easily as possible to as many users as possible,” Crow added.

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This information can be made available in alternative accessible formats upon request. For information about obtaining an alternative format, contact the Bureau of Transportation Information, 700 SW Harrison St., 2nd Fl West, Topeka, KS 66603-3754 or phone 785-296-3585 (Voice) (TTY).