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The route to good health

When I was growing up in Pratt I used to walk home from school with Gay Eastes and Jenny Hoffman. As we walked, we discussed our teachers, our classmates, what we’d watched on TV the night before and all the other things that cross the minds of junior high-age girls (sometimes we even talked about boys).

As we walked and talked our way over to Owl Drug Store for cherry Cokes and then on to home, we were learning how to be social, how to express ourselves and how to process the information we were hearing. And, even though it wasn’t on our minds, we also were learning something about an active, healthy lifestyle by walking where we had to go.

Unfortunately, too many children today aren’t learning that exercise and a healthy life are connected, or that the benefits of exercise go beyond physical health. We load them into minivans or buses to get them to and from school. And, we give them ample reasons to plant themselves on the couch or in a chair after school – computers, televisions, Xboxes and PlayStations.

The increasing inactivity of our young people and its effect on their health have been well-documented and publicized:

◆ Fewer than 15 percent of all school trips are made by walking or bicycling;
◆ Obesity rates among children have more than doubled in the past 20 years;
◆ Children who lead sedentary lives are at greater risk for a variety of health problems, including diabetes and cardiovascular disease.

In addition, by providing more children car or bus rides to school, congestion and air quality around the school yard has gotten worse.

A new KDOT program that was started earlier this year aims to get kids and families back on a healthy track and, at the same time, ease some of the traffic and safety concerns around schools. The program, Safe Routes to School (SRTS), will provide funds to school districts and communities for a variety of uses that are designed to make it easier and safer for young people to walk or bike to school.

SRTS, a federally-funded program that was a mandate of the most recent federal transportation bill – SAFETEA-LU – will fund infrastructure projects, such as sidewalks and traffic calming devices, to enhance the safety of walking or biking to school. And it will also fund programs, such as the Walking School Bus, that address parents’ concerns about traffic and strangers.

KDOT will award about $1 million for the first year of the program, increasing to about $1.6 million in 2009. Nationally, the program will distribute $615 million over five years.

A few weeks ago we selected 24 programs from 62 applicants to receive funding in the inaugural year of the program. I’m proud that under the direction of coordinator Lisa Koch, our SRTS program has been recognized at the federal level for how quickly it has been established and for being responsive to community needs.

Social psychologists say that most of our adult behaviors take root in childhood. That’s why it is so important that we teach our children early in life how to lead healthy, active lives. With reinforcement through the type of programs SRTS supports, our children will continue to be active and to exercise as adults. And, by learning how to safely interact with traffic while on foot or on a bicycle, they should be safer drivers when the time comes for them to get behind the wheel.

Jenny, Gay and I didn’t realize all the benefits we were getting out of those walks home from school. We were just having fun being together. My hope is that the SRTS will provide more young people the same opportunity we had to walk in a safe environment and talk about all the things my friends and I used to talk about... including boys.

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Calendar of Events

**November 10** – State employees off for Veteran’s Day holiday.

**November 14** – KDOT Employees’ Council Meeting, Third Floor, Eisenhower State Office Building.

**November 15** – 1 p.m., Construction Bid Letting at the Eisenhower State Office Building.

**November 23-24** – State employees off for Thanksgiving holiday.
Kansans can put the brakes on fatalities

By Kim Stich

Every 13 minutes a person dies on the nation’s roadways. That’s an average of 117 deaths every day. On Oct. 10, transportation organizations across Kansas and the nation joined forces to put the brakes on this heartbreaking statistic.

Organizers of Put the Brakes on Fatalities Day hope that the special observance will result in drivers and passengers thinking about safety throughout the year.

“Everyone can increase traffic safety. It’s easy. You can do it by

US-75 interchange nears completion

The $14.6 million US-75/150th Road interchange project in Jackson County celebrated a major milestone in October when three of the four new ramps as well as the bridge over US-75 were opened to traffic. The only ramp not open leads to southbound US-75 where traffic is being handled by a temporary roadway. 150 Road east of the interchange also remains closed to traffic.

With the switch of traffic to the new ramps and the temporary roadway, construction has begun on the final ramp. The project is scheduled to be open to unrestricted traffic in mid-November, although final striping, signing and seeding will not be completed until next spring.

The former intersection services Harrah’s Prairie Band Casino and had been the site of many high profile crashes since the casino was built in the late 1990s.

Concrete is placed on the US-75/150th Road interchange recently with the project scheduled to open to unrestricted traffic in November.

One wall brings many smiles

By Chris Hess

Public Involvement Liaison

SENeca - Each weekday morning, 11 KDOT employees in the District One, Seneca Subarea office collect their coffee and gather to hear supervisor Gale Hunninghake outline work for the day.

The coffee doesn’t always have to be the best in order to have a great start to the day in this particular office. That’s because this KDOT crew has artistic inspiration to begin their day. While listening to the outline of their daily duties, they
View from the top

Tower climber gets adrenaline fix at work

By Steve Swartz

There’s a lot to think about when you work 400 feet off the ground. But one thing you don’t have to worry about is the boss looking over your shoulder.

Not that Bryan Hardwick, Network Service Technician III in Chanute, has a problem with his boss. It’s just that when one makes a living working on KDOT’s 84 communications towers, which range in height from 200 to 480 feet, you get accustomed to working alone.

“I’m just up there on my own,” said Hardwick, a 22-year KDOT veteran. “I don’t have anyone standing over me harping at me.

“And, when you’re done you’ve accomplished something. You can see what you’ve accomplished.”

Hardwick, 49, started climbing towers as a side business 16 years ago and has been climbing towers for KDOT for seven years. He and Richard Smith of Topeka are KDOT’s only two full-time tower climbers.

In Kansas, of course, most outside workers must contend with wind. But nothing quite like Hardwick must deal with. He says he isn’t sure what the wind speed is at 400 feet.

“But when you get above 50 feet, or above the tree line or buildings, you notice a change in the wind. At 75, 80, 100 feet, it feels like it doubles in speed,” he said.

“It affects people differently. You just get mentally prepared for it and do it. I’m a Kansas boy and I’ve been in wind all my life. You just don’t think about it,” Hardwick said.

“I’ve probably had to stay down because of the wind a half dozen times in the past 16 years.”

In addition to the wind, other hazards a tower climber must contend with include rain, ice and lightning. Generally, they won’t go up in conditions that make the tower slick. However, there are times when emergencies require climbing in dangerous conditions.

If it is an emergency, we might climb in ice. Tower climbers have done that for years. You break the ice off with a hammer as you go up,” he said.

Overriding attention is paid to safety. At all times Hardwick wears a safety harness and is attached to the tower.

In tower work, the climber isn’t the only one whose work can be hazardous. Those working at the base of the tower when a climber is working several hundred feet overhead must be ready to dodge the occasional tool or part that rarely, but inevitably, fall. As much as possible, Hardwick said, he ties his tools to himself.

“You do your best not to drop them, but it happens,” he said. “The second you drop something you yell ‘headache’ and the guys down below scramble.”

Perhaps the most important tool Hardwick takes up with him is rope. It can save his life, or that of a co-worker in distress, and it is used to haul equipment from the
Disaster information just a phone call away

In the event of a disaster at the Eisenhower State Office Building in Topeka, employees now have a phone number to call to receive up-to-date information and instructions.

The new KDOT Headquarters Disaster Recovery Hot-Line number is 785-368-8200. The hot-line can be used to provide information for any disaster event.

A disaster is any event that disrupts normal day-to-day operations, said Susan Maxon, Disaster Recovery Coordinator. It can be categorized as a number of things – from something such as a utility outage or an inclement weather day to a catastrophic event.

“Employees have wondered what would be expected if the building caught on fire or if a tornado hit the downtown Topeka area,” Maxon said. “Now you can get that information by simply dialing the hot-line number.”

The phone line that has been installed will enable employees to receive a pre-recorded message 24 hours a day. The message will inform employees of when and where they should report. Maxon said the phone line is installed at an external location so even if the Eisenhower Building is damaged the phone message should remain functional.

Laminated wallet cards containing the hot-line number are available for all employees. They will be distributed to each office during the month of November. Contact Maxon at 785-368-8925 or Deana Taylor at 785-296-2399 for more information or to receive additional cards.

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Governor Fred Hall, center of photo, cuts the ribbon to officially open the first pavement built in the nation under the new Federal-Aid Highway Act of 1956. The ceremony took place at the Valencia corner west of Topeka on Wednesday, November 14, 1956, when a new eight-mile section of US-40 was opened to traffic. Shown left to right; Elmer F. Anderson, state highway commissioner, second division, Hope; William H. Addington, state highway commissioner, sixth division, Elkhart; J.R. Cheney, state highway commissioner, fourth division, Ottawa; Walter Johnson state highway engineer, Topeka; Walter A. Rugan, state highway commissioner, fifth division, Ellinwood; Ivan Wassberg, state highway commissioner, first division, Manhattan; Frank E. Harwi, Jr., director, state highway commission, Topeka; Governor Hall, Senator Frank Carlson, George Koss, president, Koss Construction Company; John Beuerlein, Kansas representative, Koss Construction Company; (unidentified); and L.H. Vincent, first division engineer.
A record-setting 915 Kansas kids participated in the annual Put the Brakes on Fatalities Day poster contest. Numerous transportation organizations in Kansas sponsored the event.

“Nearly 1,000 Kansas kids took time to think about and create a poster with a traffic safety theme,” Secretary Deb Miller said. “I hope that as they get older they continue to think about safety every time they drive or ride in a car or truck.”

This is the fifth year for the poster contest. All Kansas kids ages 5-14 are eligible to participate.

Eighteen regional winners each won a bicycle and a helmet donated by Wal-Mart and Safe Kids Kansas. Four statewide winners received family packages donated by John Q. Hammons Hotels and Resorts and the Grand Prairie Hotel. The prizes were presented to the winners at various Put the Brakes on Fatalities Day events across the state.

Shown above and below are the posters of the four statewide winners.

Secretary Deb Miller hands out safety information and coupons on Oct. 10 during an event to encourage students at Washburn Rural High School to make safety their top priority each time they get in a vehicle.
Put the brakes
Continued from page 3

wearing a seat belt, obeying all traffic laws, wearing helmets, riding only with unimpaired drivers, and being attentive while driving,” said Secretary Deb Miller. “Make safety your top priority – it could save your life.”

In Kansas last year, 428 people were killed and 22,723 were injured in traffic crashes.

“Many of these crashes are caused by driver error,” said Colonel William Seck, Superintendent of the Kansas Highway Patrol. “Law enforcement officers across the state work hard to reduce crashes and are committed to improving safety on our roadways.”

Activities that were part of the Kansas Put the Brakes on Fatalities Day campaign included:

◆ Good driver behavior reward events at Jefferson West High School in Meriden, Washburn Rural in Topeka, and Altoona-Midway School near Buffalo.

◆ Record-setting 915 poster contest entries from kids across Kansas.

◆ More than 25,000 brochures distributed to drivers in Kansas.


◆ Put the Brakes on Fatalities Day public service announcements distributed across state.

◆ Gov. Kathleen Sebelius signed a proclamation with several transportation organizations participating.

Operations 2006

KDOT employees from across the state come together to share information at the annual Operations Meeting in Great Bend on Oct. 3 and 4.
There are two short, four-letter words that come to mind when I think of public service: hope and love.

I must admit that it was not me that condensed the concept so simply. The credit belongs to Joe Harkins in Certified Public Managers training. Before you think I’ve gone completely soft in the head, think about what any successful leader of people must do. They must demonstrate love and give hope to the people they are leading or serving.

This is not the type of love portrayed by the media. Love goes far beyond enjoying what you do. Patience, tolerance, understanding, empathy, listening, etc., all must be present when any customer, employee, contractor, general public or who ever walks through your door with a concern. It is not enough to just say it and give it lip service. We must demonstrate that love by displaying the above qualities about their concern, then acting with the appropriate response. (More about the response later)

Action creates hope. Inaction when faced with a decision creates despair. It is evident, when I talk to people who are discouraged and without hope in their job, that they do not know what the plan or goal is for their work unit. They are confused as to what is expected of them both in the long term and short term.

The successful managers are those who have a plan for their area of responsibility and communicate that plan to their staff. Day to day things often interfere with that plan, but the overall direction is always toward the plan. I have seen this demonstrated time and time again by many different personalities regardless of their background, training, or job responsibilities. This applies to people either in public service or in the private sector. Giving hope and love may be optional in private practice, but it is mandatory in public service.

These same people are successful when it comes to dealing with the community and others outside of KDOT. Invariably they take the time to fully understand the problem. They are able to explain their answers in such a way that both parties go away from the encounter with an understanding of each other’s problem and situation (note that I said understanding and not agreement). Invariably they are positive people even in the face of adversity and very difficult situations.

Weather delays, rain, snow, heat and cold all interfere with much of our work here in Operations. Funding, supply problems, equipment failures, accidents, mistakes of all kinds all contribute to making our lives interesting and challenging. Sometimes all we can do is listen to someone’s concern or problem. In my experience most people can solve the problem themselves if given the chance to articulate their concerns and the latitude to solve the problem. People continue to fascinate and amaze me with their resilience and creativity when given the opportunity to solve problems.

Appropriate responses to our employees, fellow employees and the public speak volumes about our leadership skills. The response often has to be made instantly and without hesitation on our part. Telling someone yes or no in an appropriate manner can be very difficult. Body language speaks volumes. Difficult answers, as in all interactions while in public service, should always be given with honesty, dignity, courtesy and respect. Always.

As public servants we all face difficult challenges in the future: workforce, funding and a constantly changing world. It is our responsibility to face those challenges head on with courage, hope and love.

If we don’t, who will?

Don Drickey is the District Two Engineer.
KDOT Computer Training
– from the KCTC

CLASSES ARE ON THE CALENDAR AT ESOB

Misty Rodriguez has been on the road much of September and October, training in Districts Four, Five and Six. The KCTC thanks everyone involved for supporting our classes and welcoming Misty! EXCEL & ACCESS continue to be our classes of highest demand at the ESOB. January 2007 will be devoted to offering all four levels of these classes in the same month. Please look at the class dates on the shared KCTC calendar in Outlook.

DID YOU KNOW?

Tips & Tricks:
♦ Did you know in Outlook you can mark a mail as unread? You may accidentally preview a message that you didn’t mean to preview. Once you move the cursor off of the message, it is marked as read and loses its bold font. If you want to remember to read the message later, you can re-mark the e-mail as unread and give it back its bold font. Re-select the message, then right-click & choose “Mark as unread”.
♦ Did you also know you can proof read mail in Outlook before it goes out? Avoid spelling errors by clicking on Tools, select Options then click the Spelling tab. Check “Always check spelling” before sending. Click OK to close the dialog box. These tips from the KDOT Help Desk.

Enroll by e-mail kctc@ksdot.org or call Ingrid Vandervort 785-296-8993. Questions are welcome! Supervisor’s approval to enroll is necessary.

United Way

Lots of food was served at the annual United Way Steak Fry at the Materials and Research Center. About 120 people participated and the event raised $390.80 for the United Way.

Mural

Continued from page 3

see a mural on the wall of the office at 801 N. 11th in Seneca.

On the north wall of the break room is a mural of a KDOT truck, including a panoramic view of the prairie landscape for which Kansas is famous.

Alan Lierz, Equipment Operator, spent a week and a half painting the mural on behalf of his co-workers just over two years ago.

In late March 2004, Alan and his supervisor Gale had a conversation about ideas to spruce up the shop area. Although Alan had not previously painted a mural, he was more than willing to try his hand and leave a legacy in the building for present and future generations of KDOT employees.

He started the project by taking a photograph of a KDOT truck. Then Lierz projected the image on a wall, outlined it, and painted the truck, skyline and highway.

KDOT trucks always include a seven digit serial number. While finishing the mural, Alan painted the number “409-2004” on the truck to commemorate the date the mural was finished -April 9, 2004. When District Engineer Dan Scherschligt visits the office, he admires the mural as much as the employees who view it every day.

Lierz recently completed five years of service with KDOT, and, at 40 years old, believes he’ll be with KDOT for the remainder of his career. With perhaps 20 or more years of service ahead, he perceives his daily work environment similar to Terry Heidner, Director of the Division of Planning and Development.

In the September 2006 edition of Translines, Heidner noted that “we spend more of our adult, awake hours with our work colleagues than we do our family.” Aware of that reality, Lierz set out to enhance his workplace environment. For the past two and a half years – and for innumerable years ahead – that wall will bring many smiles as it reminds employees of the service KDOT provides the citizens of Kansas.
Fun Facts and Trivia

Do you know?

2005 deer-vehicle accident stats

1. What Kansas county had the highest percentage of deer-vehicle crashes, and what is that percentage?

2. What Kansas county had the highest number of deer-vehicle crashes? How many were there?

3. What Kansas county had the lowest number, as well as percentage, of deer-vehicle crashes? What are those numbers?

4. What was the total number of deer-vehicle crashes in Kansas?

5. In what year was the highest number of deer-vehicle crashes recorded in Kansas, and how many were there?

Be on the watch for deer on roads

Kansas motorists are likely to experience deer on roadways at this time of year as the number of deer/vehicle collisions dramatically increases.

KDOT recorded more than 8,800 deer-related crashes in 2005 – that’s almost 13 percent of all recorded crashes.

“Fall and early winter have proven to be seasons when deer cause a high number of crashes,” said Pete Bodyk, Chief of Traffic Safety. “Even though our numbers for deer-related crashes dropped in 2005, Kansas drivers need to stay alert.”

The state’s large deer population, which fluctuates between 350,000 and 400,000, is particularly active during November and December. This time of year is mating, or rut, season. In addition, deer tend to widen their foraging range as they build up their fat reserves for the winter.

KDOT encourages motorists to observe the following tips to avoid deer collisions:

◆ Slow down to avoid a collision with a deer, but do not swerve. The most serious crashes occur when motorists take evasive action, which can lead to a loss of vehicle control.

◆ Be more aware at locations with deer crossing signs, which are posted where deer-vehicle crashes have repeatedly occurred.

◆ Use high beams at night when possible - they are more likely to reveal a deer’s eyes.

◆ Remember, deer seldom travel alone.

Deer, like these three near K-14 in Lincoln County, seldom travel alone.

Tower

Continued from page 4

Ground to a location high up the tower. Like an old time sailor or mountain climber, Hardwick has extensive knowledge of knots and rigging. Through studying knots on the Internet and years of experience, Hardwick has learned enough to put together his own book of knots for others to use as a guide.

Not only can a secure knot prevent the loss of an expensive antenna on the way up a tower, a skillfully-rigged piece of equipment can be kept from spinning out of control and possibly being damaged.

Although it’s all business for Hardwick when he’s on a tower, he admits that when he first started doing the work he sometimes had to stop and look at the view, which can seem endless, especially in western Kansas.

“I don’t notice it like I used to,” Hardwick said of the spectacular view. “But when the wind is blowing through the wheat or a crop duster is flying below you it is nice to just stop and take it in,” he said.

Hardwick admits to being an “adrenaline junkie”, which makes working hundreds of feet above the ground a perfect occupation.

“When you come down off a tower sometimes your body gets energized because it’s just not natural to go up that high. You can feel the adrenaline going through your body,” he said.

“It’s a great job.”
**Welcome new KDOT employees!**

**Headquarters**
James Morrissey, Environmental Scientist II, Bureau of Design
Marcia Morgan, Administrative Assistant, Bureau of Fiscal Services

**Julie Prather**, Accountant III, Bureau of Fiscal Services

**Lori Foley**, Administrative Assistant, Bureau of Fiscal Services

**District One**
Andrea Pugh, Office Assistant, Topeka
Brian O’Dell, Equipment Mechanic, Olathe

**District Two**
Gary Ree, Equipment Mechanic, Salina

**District Six**
Shawn Shepard, Equipment Mechanic, Garden City

*The Bureau of Personnel Services supplies information to Translines*

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**MILESTONES**

**KDOT salutes its employees celebrating anniversaries in October**

**10 YEARS**
*Steven Anderson* . . . . . . Ellsworth
*Edward Brey* . . . . . . Independence
*Damon Larm* . . . . . . . Manhattan
*Dallas Lane* . . . . . . . Salina
*Marlin Lillich* . . . . . . . Atwood
*Gary Littrell* . . . . . . . Phillipsburg
*Melissa Nevins* . . . . . . . Hutchinson
*Diana Wadsworth* . . . . . . Topeka
*Zola Weber* . . . . . . . Great Bend

**20 YEARS**
*James Boggs* . . . . . . Wamego
*Reed Davis* . . . . . . Topeka
*Patrick Haverkamp* . . . . Seneca
*Junior Hines* . . . . . . McPherson
*Ricky Kostman* . . . . . . Troy
*Dan Mabry* . . . . . . Topeka
*James Yeager* . . . . . . Garnett

**30 YEARS**
*Daniel Guzman* . . . . . . Topeka
*Pamela Newlin* . . . . . . Hutchinson
*Ken Shivers* . . . . . . Clay Center

**40 YEARS**
*Kathleen Berhardt* . . . . Marion
*William Fillmore* . . . . Marion

*denotes state service anniversary*

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**Retirees**

The following employees will officially retire from KDOT on Nov. 1.

**Headquarters**
Michael B. Rees, Attorney II in Construction and Maintenance, 23½ years of service

**District Six**
Dale E. Atkinson, Engineering Technician at Garden City, 28½ years of service

**District One**
Joseph F. Minihan, Equipment Operator at Blaine, 20½ years of service.

*The Bureau of Personnel Services supplies information to Translines*

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**LETTERS TO THE EDITOR**

**Dear Jerry Younger:**
A severe storm blew through Independence Friday evening, August 25. Five miles of transmission, 75 broken poles, were left across Peter Pan Road and 160 Highway at the west end of town. We assembled 325 employees from across the state to rebuild and restore power. Many people in the community were called on during all hours of the night to assist us. Wayne Gudmonson, Area Engineer, was one of those. We needed gravel for back fill and we needed it quickly. Holding up 280 linemen would have been very costly and would have delayed restoration of service. Vic Gorman, one of our own local employees called Wayne at 1:30 a.m. and asked if he could help and he said sure! He met us at the KDOT office and we loaded four truck loads of gravel. Westar has delivered five loads back to KDOT. This was a life saver to my company and the community.

As a member of the Highway Advisory Commission, there was also some pride in how Wayne handled the situation. It also speaks volumes about the KDOT organization.

Thanks Again,
Don Hill
Director Division Operations
Westar Energy

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Dear KDOT:
Hi - just to let you know, I am the assistant to the police chief in Emporia and I receive numerous requests for statistics from the University students. I usually have to research and give them the information.

Recently, a student requested seat belt/accident information. I directed her to your Web site and she was thrilled with the information provided.

Just thought you would like to know, you are doing a great job - and saving me from a lot of work, too! Thank you!

Robin Gunkle
Emporia

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Robin Gunkle
Emporia
Deaths

Condolences to the family and friends of two former KDOT employees who recently passed away.

**Thomas Orin Dutton**, 64, died Sept. 27 in Topeka. Dutton retired from KDOT in 2005 as an Engineering Technician Senior.

Dutton is survived by his wife, Beverly, four sons, four daughters, a brother, six grandchildren, and two great-grandchildren. Memorial contributions may be made to the Thomas O. Dutton Memorial Fund, 3421 N.W. Fredith Lane, Topeka, KS 66618.

**Arnold L. Rice**, 80, died Oct. 5 in Topeka. Rice retired from KDOT after 41 years of service.

Rice is survived by his wife, a sister, and numerous other relatives. Memorial contributions may be made to Midland Hospice Care, 200 SW. Frazier Circle, Topeka, KS, 66606 or to the American Lung Association of Kansas 4300 SW. Drury Lane, Topeka, KS, 66604-2419.

Promotions/Transfers

**Headquarters**
- **Colleen Chandler**, Human Resource Professional III, Personnel Services
- **James Hazelton**, Engineering Technician Specialist, Design
- **Ruth Malloy**, Right of Way Agent II, Bureau of Right of Way

**District Two**
- **George Edmonson**, Equipment Operator Specialist, Lindsborg
- **Jack Davis**, Engineering Technician Senior, Salina

**District Three**
- **Sidney Ochs**, Highway Maintenance Supervisor, Grainfield

**District Four**
- **Monty Lawson**, Equipment Mechanic, Iola
- **Michael Simmons**, Equipment Mechanic, Independence

**District Five**
- **Ross Schroeder**, Engineering Associate III, Great Bend

**District Six**
- **Sam McCleary**, Highway Maintenance Supervisor, Ulysses
- **William Horyna**, Equipment Mechanic Senior, Garden City

The Bureau of Personnel Services supplies information to Translines.

KANSAS DEPARTMENT OF TRANSPORTATION

Governor: Kathleen Sebelius
Secretary of Transportation: Deb Miller
Chief of Transportation Information: Steve Swartz
Editors: Stan Whitley and Kim Stich

Phone/TTY: (785) 296-3585 FAX: (785) 296-0287

NOTE: This information is available in alternative accessible formats. To obtain an alternative format, contact the Bureau of Transportation Information, Eisenhower Building, 700 SW Harrison, 2nd Floor West, Topeka, Kan., 66603-3754, or phone (785) 296-3585 (Voice)/(TTY).